

6.2 Business code of conduct

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Business code of conduct : Yes

The company has prepared a "Code of Business Conduct" published on the company's website. www.ldcdental.com Investor Relations menu under the heading "Company Documents" by publishing it for executives and employees of the company at all levels to study, understand, and strictly adhere to the code of conduct in business operations. To jointly develop the company into a transparent organization that has earned the trust of all stakeholders, which is the foundation for sustainable business growth. It has been disseminated to executives and new employees of the company from the very beginning. The company regularly reviews knowledge from the "Code of Business Conduct." Examples of content from the "Code of Business Conduct" include:

1. Ethics for Executives
2. Ethics towards Stakeholders
3. Employee Ethics

Policy and guidelines related to business code of conduct

Guidelines related to business code of conduct : Prevention of conflicts of interest, Anti-corruption, Whistleblowing and Protection of Whistleblowers, Preventing the misuse of inside information, Gift giving or receiving, entertainment, or business hospitality, Environmental management, Human rights, Safety and occupational health at work

Prevention of conflicts of interest

The company has a policy to prevent conflicts of interest to ensure that directors, executives, and employees at all levels of the company do not seek personal gain from their work, do not use the company's opportunities or inside information for the benefit of themselves and others, maintain trade secrets, and do not engage in businesses that compete with or are similar to the company's business. This is to ensure that there are no conflicts of interest. The company has established good practices for preventing conflicts of interest to ensure that the company's business operations are conducted in accordance with the principle of maximizing the company's best interests and avoiding actions that may lead to conflicts of interest. The company requires that any person who has a conflict of interest or who may benefit from a matter under consideration must notify the company of their relationship or interest in such matter and must not participate in the consideration, decision-making, or approval of such transaction. The following are the guidelines:

1. Ensure that the company complies strictly with the rules, procedures, and disclosure of connected transactions as prescribed by law or regulators.
2. Directors, executives, and employees at all levels of the company must not engage in any business that competes with the company, unless approved by the shareholders' meeting prior to being appointed as a director.
3. Directors, executives, and employees at all levels of the company must not use the company's opportunities or information to benefit themselves or others.
4. Directors, executives, and employees at all levels of the company must not attend meetings or vote on agenda items related to themselves that may cause a conflict of interest with the company. If it is necessary to do so for the benefit of the company, such items shall be treated as if they were for outside parties.
5. Directors, executives, and employees at all levels of the company must immediately notify their supervisor or the Human Resources Department of any potential conflicts of interest.
6. The Human Resources Department or its designee shall verify the facts and impacts within 30 days of notification to seek approval from the authorized person to determine remedial measures (if any).

Anti-corruption

As the company has established a Good Corporate Governance Policy and Business Ethics for employees to adhere to as guidelines in their work, in order for employees to have guidelines for accepting and giving gifts, assets, or any other benefits as specified in the Business Ethics in the same direction, as well as in line with the Anti-Corruption Policy, these guidelines have been established. This is to be considered part of the Good Corporate Governance Policy and Business Ethics of the group of companies.

The Board of Directors, executives, and employees of the company must strictly adhere to the Business Ethics, Anti-Corruption Policy, and Practices by not engaging in corruption, whether directly or indirectly, including related contractors.

1. Do not engage in any conduct that indicates bribery or offering bribes to stakeholders in matters for which they are directly or indirectly responsible in order to obtain undue benefits. This includes:

1.1 Do not accept or give gifts in the form of cash, checks, bonds, gift certificates, gold ornaments, or similar items to related parties with whom they have contact, both in government agencies and private organizations.

1.2 Do not accept assets, items, gifts, or other benefits that induce the omission of one's duties. If unavoidable, before accepting souvenirs, ensure compliance with the law and company regulations. Gifts given in the course of work should be of reasonable value and appropriate for the occasion.

1.3 Do not give assets, items, gifts, or other benefits to induce decisions or cause the recipient to not conduct business in the same manner as other trading partners. However, giving gifts on special occasions must not be excessive.

1.4 Do not act as an intermediary in offering money, assets, items, or any other benefits to those involved in the business, government agencies, or any organization in exchange for undue privileges or to cause state officials to refrain from acting in accordance with regulations, rules, and legal practices as prescribed.

2. Procurement and hiring must be carried out through the company's regulations, be transparent, and auditable.

3. Expenses for business entertainment and other expenses related to compliance with business contracts are permissible but must be reasonable and verifiable.

4. When making charitable donations, the following must be observed:

4.1 The use of company funds or assets for charitable donations must be made in the company's name only. Charitable donations must be made to foundations, public charities, temples, hospitals, medical facilities, or organizations for the benefit of society that have certificates or are reliable, verifiable, and processed through the company's regulations.

4.2 Personal charitable donations are permitted but must not be related to or raise suspicions of fraudulent acts for any benefit.

5. The use of company funds or assets to support projects must be made in the company's name only. The financial support provided must be for business purposes, a positive image, and the company's reputation. All disbursements must state clear objectives, have verifiable evidence, and be processed through the company's regulations.

6. Do not engage in any activities related to internal company politics and do not use any company resources to do so. The company is an organization that adheres to political neutrality, supports compliance with the law, and democratic rule, including not having a policy of providing political assistance to any political party, either directly or indirectly.

7. Directors, executives, and employees must comply with the company's Anti-Corruption Policy and Code of Business Conduct and must not engage in corruption, either directly or indirectly.

8. Directors, executives, and employees must not neglect or ignore any acts or behaviors that are considered fraudulent and corrupt or that may lead to fraud and corruption that directly or indirectly affects the company. They must notify their supervisor or the person in charge and cooperate in verifying the facts. If there are any doubts or questions, consult with the supervisor or the person assigned to be responsible for compliance with the Code of Conduct through the designated channels.

9. The company will support and encourage employees at all levels to recognize the importance and be aware of anti-corruption, bribery in all forms.

10. The company will provide fairness and protection to employees who refuse or report fraud and corruption related to the company by using measures to protect whistleblowers or those who cooperate in reporting corruption as specified in the company's whistleblower protection measures.

11. Directors, executives, and employees who commit fraud and corruption are in violation of the company's code of conduct and will be subject to disciplinary action in accordance with company regulations. In addition, they may be subject to penalties under the law if the act is illegal.

12. The company recognizes the importance of disseminating, educating, advising, and creating understanding among personnel within the organization and external parties involved in the business regarding anti-corruption. This is to ensure that personnel and external parties involved in the business comply with this Anti-Corruption Policy and Practices, as well as serve as good role models in terms of honesty, ethics, and code of conduct.

13. The company is committed to creating and maintaining a corporate culture that upholds the belief that corruption, bribery, and gift-giving are unacceptable, regardless of who is involved or whether the transaction is with the public or private sector.

14. The company has established payment regulations with authorization limits and approval amounts. Disbursements and payments outside of the company's normal course of business must be accompanied by clear supporting documentation to prevent improper payments, including preventing inappropriate political contributions. This also ensures that any charitable donations are not for corruption and that business support payments are not used as an excuse for corruption.

15. This Anti-Corruption Policy and Practices covers the human resource management process from recruitment or selection, promotion, training, employee performance evaluation, and compensation. It requires supervisors at all levels to communicate and ensure understanding with employees for use in business activities under their responsibility and to oversee effective

implementation.

16. The company provides internal audits to ensure that the established risk management system enables the company to achieve its objectives. It also audits the company's internal operations for compliance with regulations and rules.

17. The company ensures that these practice measures are documented in accordance with internal control principles to comply with company policies and regulations.

18. Employees must sign an acknowledgement of the Anti-Corruption Policy to confirm that all employees are aware of, understand, and are ready to adopt the principles of the Anti-Corruption Policy as a strict practice.

Whistleblowing and Protection of Whistleblowers

The Board of Directors has established measures for reporting whistleblowing or complaints regarding any actions that violate good governance, laws, ethics, or conduct that may constitute fraud or misconduct by individuals within the organization, including employees and other stakeholders. Such actions include incorrect financial reporting or deficient internal control systems, and the company must have mechanisms to protect whistleblowers or complainants to enable stakeholders to participate in overseeing the company's interests more effectively.

Subject: Whistleblowing or Complaint

- Illegal acts, fraud, company regulations, or ethical violations by directors and employees.
- Irregularities in financial reporting, deficient internal control systems.
- Matters affecting the interests or reputation of the company.

Whistleblowing or Complaint Channels

The Board of Directors provides an opportunity for stakeholders to communicate with the Board of Directors and will protect the rights of stakeholders who report or complain about various issues. There are channels for communication through the company's audit committee to proceed according to the company's procedures and report to the Board of Directors. The contact channels are as follows:

- Email audit.com@ldcdental.com
- Mail addressed to any of the following whistleblowing recipients:
 - Chairman of the Audit Committee (Independent Director)
 - Company Secretary

By sending to the company's head office

- LDC Dental Public Company Limited 395-395/1, LDC Building, 2nd Floor, Soi Srinakarin, Samrong Nua Subdistrict, Mueang Samut Prakan District, Samut Prakan 10270
- Website <https://www.ldcdental.com>

Consideration process: When the Chairman of the Audit Committee or an independent director receives a complaint, they shall initially consider whether there is a prima facie case. If a prima facie case is found, the matter shall be submitted to the Audit Committee for consideration and notification of the initial consideration results to the informant within 30 days from the date of receipt of the matter. The matter shall then be reported to the Board of Directors for acknowledgment and further consideration.

Preventing the misuse of inside information

The Company has established a policy to prevent the misuse of inside information (Insider Trading) as a measure to prevent the misuse of inside information by related persons, which refers to the Board of Directors, senior executives of the Company, and employees in departments related to information (including spouses and minor children of such persons) as follows:

1. Prohibit related persons from trading in the company's securities within 1 month prior to the disclosure of quarterly and annual financial statements, including within 24 hours after the disclosure of such financial statements (Blackout Period).

2. In the event that any undisclosed information is known that may affect the price of the company's securities, no trading in the company's securities shall be made until after a period of 24 hours from the time such information is made public. In addition, executives or departments that have access to inside information are prohibited from disclosing such information to outsiders or unauthorized persons in order to prevent the misuse of inside information. These requirements shall also include the spouses and minor children of directors, executives, and employees of the company. Any person who violates these rules and regulations shall be deemed to have committed a serious offense. The company has announced these rules to the board of directors, executives, employees, and employees in general.

3. Directors and executives of the company, including the company's auditors, must report changes in their shareholdings in the company, both their own and those of their spouses and minor children, to the Office of the Securities and Exchange Commission, pursuant to Section 59.

During the year 2567 (2024), no directors or executives were found to have traded in the company's securities during the company's specified blackout period. In addition, the company has communicated its No Gift Policy to directors, executives, and